

# 877-JET-CHEX

## Virtual Terminal Response Codes

### Approved and Declined Responses

These responses are returned for all processed transactions. The A01 response is the only code ever returned for approved transactions. The “U” codes are for declined transactions.

Code	Description	Comments
A01	APPROVED	Transaction approved/completed
U01	MERCH AUTH REVOKED	Merchant not allowed to access customer account (EFT only)
U02	ACCOUNT NOT APPROVED	Customer account is in the ACH Direct “known bad” list (EFT only)
U03	DAILY TRANS LIMIT	Merchant daily limit exceeded (EFT only)
U04	MONTHLY TRANS LIMIT	Merchant monthly limit exceeded (EFT only)
U05	AVS FAILURE ZIPCODE	AVS state/zip code check failed
U06	AVS FAILURE AREACODE	AVS state/area code check failed
U07	AVS FAILURE EMAIL	AVS anonymous email check failed
U10	DUPLICATE TRANSACTION	Transaction has the same attributes as another transaction within the time set by the merchant
U11	RECUR TRANS NOT FOUND	Transaction types 40-42 only
U12	UPDATE NOT ALLOWED	Original transaction not voidable or capture-able
U13	ORIG TRANS NOT FOUND	Transaction to be voided or captured was not found
U14	BAD TYPE FOR ORIG TRANS	Void/capture and original transaction types do not agree (CC/EFT)
U15	ALREADY VOIDED ALREADY CAPTURED	Transaction was previously voided or captured

U18	UPDATE FAILED	Void or Capture failed
U19	INVALID TRN	Account ABA number if invalid
U20	INVALID CREDIT CARD	Credit card number is invalid
NUMBER		
U21	BAD START DATE	Date is malformed
U22	SWIPE DATA FAILURE	Swipe data is malformed
U23	INVALID EXPIRATION	Malformed expiration date
U51	MERCHANT STATUS	Merchant is not "live"
U52	TYPE NOT ALLOWED	Merchant not approved for transaction type (CC or EFT)
U53	PER TRANS LIMIT	Transaction amount exceeds merchant's per transaction limit (EFTs only)
U54	INVALID MERCHANT CONFIG	Merchant's configuration requires updating – call customer support
U80	PREAUTH DECLINE	Transaction was declined due to preauthorization (ATM Verify) result
U81	PREAUTH TIMEOUT	Preauthorizer not responding (Verify Only transactions only)
U82	PREAUTH ERROR	Preauthorizer error (Verify Only transactions only)
U83	AUTH DECLINE*	Transaction was declined due to authorizer declination
U84	AUTH TIMEOUT	Authorizer not responding
U85	AUTH ERROR	Authorizer error
U86	AVS FAILURE AUTH	Authorizer AVS check failed